# AT HOME ADVOCACY

Making Life Great Since '08

# **AGENCY UPDATES**

#### • COVID Vaccine -

All clients and providers under DD Waiver, Mi Via Waiver, Medically Fragile Waiver, and Supports Waivers are eligible to receive the vaccination in Phase !a of the distribution plan - which is the first phase. Please note that if you are planning to get the vaccination you must register. We have attached a memo from DDSD with highlighted areas for you to review with instructions on how to register.

### • Electronic Verification Visits -

Or, EVV, is a program that is set to take affect on 1/1/21. We want to make sure everyone knows this *only* applies to two types of providers: DDW Respite and Mi Via In Home Living Supports providers. Attached to this newsletter is a memo that explains how to clock in and clock out, step by step for your convenience.

#### • HELP NM -

We continue to receive questions about financial help for providers who have lost hours or had to stop working with clients and we are happy to help. If you or an AHA provider you know is financially struggling, please give us a call!

### A GREAT MINDSET TO KICK OFF 2021

"If you always put limits on everything you do, physical or otherwise, It will spread into your work and your life. There are no limits. There are only plateaus, and you must not stay there, you must go beyond them."

- Bruce Lee



# What is your New Year wish?

#### Joshua (left) -

For the new year, Joshua hopes to get back to bowling and swimming. He also hopes to become a manager of the Espanola High School basketball team!

#### David (right) -

This year David also hopes to get back into participating in bowling and swimming. He hopes that the virus clears up so that he can go on vacation with his family and would like to take classes at college.

# **AHA Events**

TONIGHT, 12/31/20, from 6:30 PM to 7:00 PM join us for the "AHA Ball Drop" and hangout!

1/08 - BINGO, 3PM to 4PM

1/12 - "Travel Tuesday', 1PM to 2PM

1/20 - AHA Hangout, 3PM to 4PM

1/26 - "Travel Tuesday", 1PM to 2PM

1/29 - BINGO, 3PM to 4PM

Head over to athomnm.com to register today!

# Tell Me Something Good...

- At 16 hours, 46 minutes, and 9 seconds, triathlete Chris Nikic set the world record for being the first athlete with Downs Syndrome to finish an Iron Man Race in it's 42-year history. "Being the first Person with Down's Syndrome is a great feeling. I can prove to kids that if I can do it, they can do it, too!" Chris Nikic.
- Life long runner, Thomas Panek, lost his vision in his 20's due to a genetic disorder. Well, this year with the help of a breakthrough app he assisted in developing, he was the first blind man to run a 5K completely solo, without the help of guide animals or human running partners.
- After observing the relationship between her autistic son and his service dog, Angel, Jamie
  Wallace-Griner opened "Safe in Austin". A judgement free animal sanctuary and rehabilitation
  center, Safe in Austin was opened with the hopes that individuals who are differently-abled could
  feel that they "fit in" with animals that are also differently-abled. The ranch is home to several
  breeds of animals with disabilities including cerebral palsy, deformities, and missing limbs.

# New Year, Time to Update Your Gear!

- When was the last time you checked your smoke detector and carbon monoxide batteries? Every other month is recommended, start in January!
- We can't be the only ones guilty of the wearing the same 4 pants and handful of tops. Start the year with all of your hangers backwards. After a few months, donate everything still on backwards hangers!
- Cleaning dryer exhaust ducts can help decrease the chances of a house fire. Annual cleaning and inspection is suggested, what an easy way to remember "January".
- And last but not least, make sure all medical supplies (such as band-aids, wraps, and cleaning solutions) and home necessities (such as batteries, light bulbs, and candles) are handy in case of emergency.

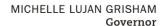


# January 23rd is National Handwriting Day!

In today's pandemic, a handwritten letter to a loved one could brighten otherwise cloudy days. These fun prompts can help you get going:

- What is a new thing you learned?
- Do you have any New Years resolutions?
- What is something funny a pet or family member recently did?
- Is there something encouraging they might need to hear?

Including a photo is a sweet way to add some sunshine!





DR. TRACIE C. COLLINS, M.D. Secretary-Designate

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Date: December 31, 2020

To: All DD Waiver, Mi Via Waiver, Medically Fragile Waiver, Supports Waiver, and State General

**Fund Providers** 

From: Scott Doan, Deputy Director

**Developmental Disabilities Supports Division** 

**Through:** Jason Cornwell, Acting Deputy Cabinet Secretary

New Mexico Department of Health

**Subject:** COVID-19 Vaccine Registration

The New Mexico Department of Health announced the launch of a website that enables New Mexicans to register for the COVID-19 vaccine. That website is available at <a href="cvvaccine.nmhealth.org/">cvvaccine.nmhealth.org/</a>

New Mexico is currently offering COVID-19 vaccine doses to individuals receiving services, health care workers, and related personnel in Phase 1a of the vaccine distribution plan. Phase 1a includes all individuals with developmental disabilities who receive supports and services in any of the five programs administered by DDSD. This includes all four Waivers; the Developmental Disabilities Waiver, Mi Via Waiver, Medically Fragile Waiver, Supports Waiver, and DDSD's State General Fund program. Phase 1a also includes all health care worker disciplines who provide support and services to individuals with developmental disabilities. This list includes but is not limited to all Direct Support Professionals, Family Living sub-contractors, caregivers, DSP Supervisors, House Leads, Nurses (CNP, RN, LPN), CNAs, Therapists (OT, COTA, PT, PTA, SLP), Behavior Support Consultants, Registered Dieticians, Trainers, Case Managers, Service Coordinators, Consultants, Community Support Coordinators, etc. Any health care worker who has direct contact with individuals in services can sign up to receive the vaccine during Phase 1a.

Please note, if you are an individual or health care worker who receives services and/or is employed by a DD Waiver Supported Living or Intensive Medical Living provider, you do not need to sign up (register) to receive the COVID-19 vaccine. All DD Waiver Supported Living and Intensive Medical Living providers have been enrolled in the Federal Pharmacy Partner Program to receive the vaccine. Supported Living and Intensive Medical Living Providers will be contacted (if they have not been contacted already) by the Federal Pharmacy Partner pharmacy, Walgreens or CVS to schedule vaccine "clinics."

DDSD is encouraging all individuals with developmental disabilities and everyone that provides support and services to register for the COVID-19 vaccine. In order to register, please use the following link <a href="https://cvvaccine.nmhealth.org/">https://cvvaccine.nmhealth.org/</a>.

When you register for the vaccine, you will be asked if you have an event code, please select the option that reads "I don't have an event code; I want to register for the vaccine when its available." Next, you will be asked to enter demographic information to include contact information (email and phone). You

will also be asked to select an occupation category. There are approximately 35 occupation categories to select, the closest occupation match for services administered by DDSD is "Healthcare". For individuals receiving services, you can also select "Healthcare" or select the "Other" category. Finally, you will be asked to select from a list of applicable "Chronic Conditions". When you have completed the registration, please select the "Submit My Registration" option. You will then receive an email and/or text notification alerting you to next steps for your actual vaccination date.

If you have questions regarding vaccine registration, please contact your respective Regional Office Director or Scott Doan, DDSD Deputy Director:

- Metro Regional Office: Michael Driskell michael.driskell@state.nm.us
- Northwest Regional Office: Michele Groblebe michele.groblebe@state.nm.us
- Northeast Regional Office: Angela Pacheco angela.pacheco@state.nm.us
- Southeast Regional Office: Michelle Lyon michelle.lyon@state.nm.us
- <u>Southwest Regional Office</u>: Angie Brooks <u>angie.brooks@state.nm.us</u>
- DDSD Deputy Director: Scott Doan <u>scott.doan@state.nm.us</u>

Thank you.

#### **Additional Resources:**

- NM DOH COVID Site: https://cv.nmhealth.org/
- DDSD COVID-19 Site: https://nmhealth.org/about/ddsd/diro/ddcv/
- Should I be Tested? <a href="https://cv.nmhealth.org/should-i-get-tested/">https://cv.nmhealth.org/should-i-get-tested/</a>
- DOH Test Portal: https://cvresults.nmhealth.org/
- HSD COVID-19 Portal: <a href="https://nmmedicaid.portal.conduent.com/static/covid.htm">https://nmmedicaid.portal.conduent.com/static/covid.htm</a>
- Report a Public Health Order Violation: <a href="https://www.newmexico.gov/2020/03/25/how-to-report-non-compliance-within-a-business-a-violation-of-the-mass-gatherings-ban-or-other-violations-of-the-public-order/">https://www.newmexico.gov/2020/03/25/how-to-report-non-compliance-within-a-business-a-violation-of-the-mass-gatherings-ban-or-other-violations-of-the-public-order/</a>
- NM DOH Vaccine General Information: https://cv.nmhealth.org/covid-vaccine/
- NM DOH Vaccine Site: https://cvvaccine.nmhealth.org/



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# AT HOME ADVOCACY, INC.

# **Electronic Visit Verification (EVV) User Guide**

Mi Via In Home Living Support Providers must call in every single day for a **minimum** of 4 hours per day. You can use a landline or any cell phone to Check-In and Check-Out.

Client Name:
Client ID #: (Available Soon)
Provider Name:
Provider Worker ID #: (Available Soon)

## Check-In

- Step 1: Dial 1-800-222-2943
- Step 2: Enter your Provider Worker ID number followed by the pound (#) sign.
- Step 3: Press 1 for Check-In
- Step 4: Enter the Client's ID number followed by the pound (#) sign.
- Step 5: Press 1 for Mi Via In Home Living Supports.
- Step 6: The system will then repeat back your name, the agency's name, the client's name, and the service to be provided. If this is all correct, press 1. If the information is not correct press 2 and you will be able to correct the information before you finish the call.
- Step 7: If the information is correct you will be told that the check-in was successful. Press 2 to end the call.

## **Check-Out**

- Step 1: Dial 1-800-222-2943
- Step 2: Enter your Provider Worker ID number followed by the pound (#) sign.
- Step 3: Press 2 for Check-Out
- Step 4: Enter the Client's ID number followed by the pound (#) sign.
- Step 5: The system will repeat back your name, the agency's name, the client's name and the service you provided.
- If this is all correct, press 1. If the information is not correct press 2 and you will be able to correct the information before you finish the call.
- Step 6: If the information was correct you will be told that you have successful checked out. Press 2 to end the call.